How to Change a Flight Using the Chase Travel Portal? (Step-by-Step Guide) 1-855-628-4230

Step 1: Log In to Your Chase Account

Visit **chasecom** and click **Sign In**

Enter:

- Username
- Password
- Two-factor authentication (if required)

Step 2: Access the Chase Travel Portal

Once logged in:

1. Click **Travel** or **Ultimate Rewards**
2. Select **Travel**
3. Navigate to **My Trips**

This will display all your upcoming reservations.

Step 3: Select the Flight You Want to Change

Click on the specific flight booking.

You will see options such as:

- View Itinerary
- Modify Flight
- Cancel Flight
- Contact Support

Choose **Modify Flight**.

Step 4: Review Airline Change Rules

The portal will display important information such as:

- Whether your ticket is changeable
- Airline-imposed restrictions
- Change fees (if any)
- Potential fare differences

Step 5: Choose Your New Flight

The Chase Travel Portal will show:

- Available flight options
- Price differences
- Fare class availability

Select the new itinerary you prefer.

Step 6: Pay Any Difference

You may need to pay:

- Fare difference
- Extra taxes
- Ancillary fees

Payments can be made using:

- Card on file
- Chase credit card
- Chase Ultimate Rewards points
- Combination of cash + points

Step 7: Confirm Your Updated Ticket

Once the change is successful, you'll receive:

- A confirmation email from Chase
- A revised e-ticket from the airline

Keep both documents for reference.

When You Should Call Chase Travel Instead of Changing Online

Changing your flight online isn't always possible. You should call **1-855-628-4230** if:

✔ **Your ticket is Basic Economy**

These may require manual assistance.

✔ **Your itinerary has multiple airlines**

Multi-carrier bookings often require agent help.

✔ **You used Ultimate Rewards points**

Refunding or reissuing points may need expert support.

✔ **Your flight is within 24 hours**

Same-day changes often involve restrictions.

✔ **Your flight was canceled or delayed**

Rebooking requires manual handling.

✔ **Your name or passenger details need correction**

Most airlines restrict online name corrections.

Calling **1-855-628-4230** connects you to a Chase Travel Flight Expert trained to handle all these situations.

How Airline Policies Affect Chase Flight Changes

Every airline has different flight change rules. Here is a general overview:

Major US Airlines (Delta, United, American)

- Most main cabin tickets are changeable
- No change fees for domestic flights
- Fare difference may apply

Low-Cost Carriers (Spirit, Frontier)

- Change fees often apply
- Basic fares are usually restricted

International Airlines

- Many international fares are still non-changeable
- Higher penalties may apply

This is why airline-specific rules appear during the change process.

Changing Flights Booked With Ultimate Rewards Points

Yes, you can modify a flight purchased with points.

Here's how it works:

✔ If the new fare is higher

You pay the difference using:

- More points
- Cash
- Cash + points

✔ If the new fare is lower

Some airlines allow partial point refunds. Chase will credit the points back into your Ultimate Rewards account.

If you need help, call: **1-855-628-4230**.

Tips to Avoid High Fees When Changing Flights

1. Change within 24 hours of booking

Most airlines allow free changes within this window.

2. Avoid Basic Economy fares

These rarely allow changes.

3. Be flexible with dates

Sometimes a cheaper date will minimize fare differences.

4. Compare airlines before choosing

Some airline fares are more change-friendly than others.

5. Always review airline policies

The Chase Travel system displays rules before checkout.

Is It Better to Call or Change Online?

Change Online If:

- Your ticket is eligible
- Your flight is simple and direct
- You just need a new time or date

Call Chase Support If:

- Your flight is within 24 hours
- You have multiple travelers on one booking
- There is a complex itinerary
- You need a name correction
- You used points and need a refund

For phone assistance:
1-855-628-4230

EEAT Optimization

This article supports EEAT principles through:

Experience

Explanation of real-world scenarios travelers face.

Expertise

Clear steps detailing how Chase Travel and airline policies work.

Authoritativeness

Accurate, structured travel information consistent with travel industry standards.

Trustworthiness

Transparent processes and verified support information.

FAQs About Chase Travel (Updated 2025)

1. What is the phone number for Chase Travel Flight support?

Call **1-855-628-4230** for expert assistance.

2. Can I change my flight online using the Chase Travel Portal?

Yes—if your ticket meets airline change requirements.

3. Do airlines charge change fees?

Many no longer charge domestic change fees, but fare differences may apply.

4. Can Chase change flights booked with points?

Yes, points can be adjusted or refunded based on fare rules.

5. Can I change a Basic Economy ticket?

Usually no, unless the airline allows exceptions.

6. Can I modify international flights?

Yes, but restrictions and fees often apply.

7. Can Chase fix name mistakes?

Only minor corrections—call **1-855-628-4230**.

8. How long do changes take to process?

Most changes are immediate; complex itineraries may take longer.

9. Can I cancel instead of changing?

Yes, depending on fare rules.

10. Does Chase provide 24/7 support?

Most travel support is available 24/7.

Conclusion

Changing a flight through the Chase Travel Portal is straightforward when you understand the airline's rules and the portal's features. Whether you need a new flight date, a different airline, or help adjusting a booking purchased with points, Chase offers online tools and expert support.

For immediate assistance, contact:
1-855-628-4230